



### **\*\*\*Attendance/Cancellation Policy\*\*\***

The staff at 7 Senses Therapy, LLC are devoted to assisting families and children attain their full potential in life. We work closely with our families to achieve the goals that are important for each family and child.

**Regular and consistent treatment plays a critical role in your child's progress and ability to achieve goals.** In order to help your child reach their goals and receive high quality pediatric services, we have established an attendance policy and guidelines as well as a Reward/Loyalty program!

### **Evaluation/Treatment Attendance Guidelines**

Please arrive 10 minutes prior to your child's evaluation session in order to allow time to collect necessary paperwork. Evaluations are approximately 60 minutes long.

Please arrive on time for therapy sessions, tutoring, and classes as they range from 30-60 minutes. If you are tardy for a session, we cannot extend it as we may have other sessions scheduled directly after and you will still be charged for the entire scheduled session. **Notify your therapist or the office (text or call: 321-255-7779) as soon as possible if you need to cancel or reschedule. If you notify the therapist/office 2 hours or less from your scheduled time, you will be charged a \$40.00 late cancellation fee. If you fail to notify the therapist/office at all, resulting in a NO SHOW, the full price of the therapy session will be charged.** These fees are to cover a portion of the therapists' wages/time/gas.

**Don't let your cancellations count against you! To avoid losing your spot or worse having to discontinue services you MUST reschedule with any available wonderful therapist. You can contact the office or the office will contact you to reschedule.**

After 2 cancellations, we have the right to move your time slot or discontinue services. If you need to take a break from therapy we can not hold your spot. Therapy is very important to us and consistency is absolutely key. We have many families waiting and they would love to have a spot.

### **REWARD AND LOYALTY PROGRAM!!**

**3 visits in a row means 25% off a store item!**

**4 visits in a row means 10% off the 5th session, 25% off a store item, and a coupon for a FREE Bold Cup Coffee!**

**8 visits in a row means 10% off the 9th session and 50% off a store item and a coupon for a FREE Bold Cup Coffee!**

**10 visits in a row means 15% off the 11th session, 25% off a store item and a coupon for a FREE Bold Cup Coffee!**

**12 visits in a row means 15% off the 13th session and FREE store item and a coupon for a FREE Bold Cup Coffee!**

I have read and understand 7 Senses Therapy, LLC Attendance Guidelines and Policy and agree to comply.

Parent/Guardian Signature X \_\_\_\_\_ Date: \_\_\_\_\_